



Tripp Lite
1111 West 35th Street
Chicago, IL 60609 USA
Telephone: +(773) 869 1234
E-mail: saleshelp@tripplite.com

Model #: INTERNETOFFICE500

Internet Office UPS System- Standby UPS for PCs, workstations and more



Highlights

- 500VA tower UPS
- Maintains 120V nominal output during blackouts
- Workstation optimized features include USB port, two line TEL / DSL line surge suppression and three surge-only outlets
- Space saving right-angle input plug
- Input: NEMA 5-15P (120V 15A) / Output: 6 NEMA 5-15R (120V)
- 2 year product warranty / \$150,000 [Ultimate Lifetime Insurance](#) (USA, Puerto Rico & Canada only)

Description

Tripp Lite's INTERNETOFFICE500 standby UPS system offers surge suppression and long-lasting battery support for personal computers, internetworking equipment and other sensitive electronics. Internal UPS circuits support entry-level PC systems for up to 30 minutes during power failures and brownouts so that connected equipment can be shut down without data loss. Offers complete desktop power protection in an attractive gray tower configuration. Includes 3 battery-supported outlets for computer, monitor and one vital system peripheral, plus 3 additional surge suppression-only outlets for printers and other system accessories not requiring battery support. USB port enables optional unattended system shutdown without data loss in case of extended power failure; cable included. PowerAlert software available via FREE download from www.tripplite.com. Built-in 2-line phone suppression protects modem, fax machine, cordless phone or other peripheral with a standard one- or two-line dialup/DSL phone connection. Built-in audible alarm and 3 front-panel LEDs indicate line power status, battery power status and battery low/replace status. 500VA/280W power handling ability supports entry-level PCs, network workstations, point-of-sale equipment, small business phone systems, audio/video equipment and home theater systems. Offers 4 min. battery runtime with a full load of 500VA and 15 min. with a half load of 250VA. Supports user battery replacement via built-in access panel. 2-year warranty. \$150,000 [connected equipment insurance](#) (USA, Puerto Rico, & Canada only).

Applications

- Entry-level PCs, networked workstations, point-of-sale equipment, small business phone systems, audio/video equipment and home theater systems.

Package Includes

- INTERNETOFFICE500 UPS System
- USB and telephone cabling
- Warranty information
- Instruction manual

Features

- INTERNETOFFICE500 standby UPS system offers UPS battery support, plus complete AC and tel/DSL modem line surge suppression
- Supports entry level PC systems for up to 30 min. during brownouts and power failures, enabling safe system shutdown
- Supports a max load of 500VA/280W for 4 min.
- Supports a half load of 250VA/140W for 15 min.

- Supplies battery-derived AC output during brownouts starting at 99V and overvoltages starting at 147V; user adjustment allows fine tuning of brownout response to any setting from 83V to 99V
- Attractive gray tower configuration
- Includes 3 battery-supported outlets, 3 surge suppression-only outlets and 6-ft. AC line cord (all NEMA 5-15)
- USB port enables safe unattended shutdown without data loss during extended power failures; includes USB cable
- USB port supports messaging of UPS and line power status, including on-battery, low-battery, power-restored, AC line voltage, DC battery voltage and battery capacity
- Interface supports timed inverter shutoff after unattended shutdown
- PowerAlert software available via FREE download from www.tripplite.com
- Supports Tripp Lite's WatchDog software application to restore unresponsive programs by automatically restarting them and rebooting completely locked computers by automatically switching UPS power off and back on again
- Built-in 2-line phone surge suppression jacks protect modem, fax machine or other peripheral with a dialup or DSL line phone connection (4 wire, 2 line, 260V clamping)
- Built-in audible alarm and 3 front-panel LEDs indicate line power, battery power and battery low/replace status
- 500VA/280W power handling ability supports a variety of computer, internetworking, telecom and consumer electronics equipment
- Supports user battery replacement via built-in access panel
- Compatible with 120V/60Hz applications for USA, Canada, Mexico and more
- 2-year manufacturer's warranty
- \$150,000 [connected equipment insurance](#) (USA, Puerto Rico, & Canada only)

Specifications

SYSTEM OVERVIEW	
Voltage compatibility	120V AC
Frequency compatibility	60Hz
OUTPUT	
Output VA	500
Output watts	280
Output nominal voltage	120V AC
Output voltage regulation	BATTERY MODE: PWM sine wave output 115V +/-5%
Output frequency regulation	LINE MODE: Passes line frequency of 60Hz +/-10% BATTERY MODE: Inverter output regulated to 60Hz +/-0.5Hz
Outlet quantity / type	6 NEMA 5-15R
INPUT	
Maximum input amps	10A / 1200 watts
Input connection type	NEMA 5-15P space saving right-angle plug
Input cord length	6 ft., 16 gauge
Recommended Electrical Service	15A 120V
BATTERY	
Full load runtime	4 minutes (500VA)
Half load runtime	15 minutes (250VA)
DC system voltage	12 V DC
Typical battery lifespan	3-6 years, depending on usage
Battery recharge rate	3.6 hours to 90%
Replacement Battery Cartridge	RBC51
LEDS ALARMS & SWITCHES	

Front panel LEDs	3 front panel LEDs indicate line power status, battery power status and battery low/replace status
Alarms	Audible alarm with 15 second delay sounds to indicate loss of utility power. Alarm can be silenced by pressing front panel alarm cancel button. Once silenced, alarm will re-sound when approximately 2 minutes runtime remain.
Switches	Includes 2 front panel switches—one main on/off power switch and one dual function "alarm cancel" / "self test" button
SURGE / NOISE SUPPRESSION	
AC surge suppression	480 joules
AC suppression response time	Instantaneous
Dataline suppression	Tel/DSL
EMI / RFI AC noise suppression	Yes
PHYSICAL	
Shipping weight (lbs)	15.4
Shipping weight (kg)	7
Shipping Dimensions (HWD/in)	12.25 x 8.5 x 10
Shipping Dimensions (HWD/cm)	31.6 x 21.6 x 25.4
Unit weight (lbs)	14.4
Unit weight (kg)	6.5
Unit Dimensions (HWD/in)	8.75 x 5.25 x 6.75
Unit Dimensions (HWD/cm)	22.2 x 13.3 x 17.2
Material of construction	PVC
Form factors supported	Tower
Cooling method	Convection
Battery Access	Battery access door allows user replacement of UPS batteries. Hot-swappable battery replacement supported
ENVIRONMENTAL	
Relative Humidity	0 to 95%, non-condensing
Storage Temperature	+5 to +122 degrees Fahrenheit, -15 to +50 degrees Celsius
Operating Temperature	+32 to +104 degrees Fahrenheit, 0 to +40 degrees Celsius
COMMUNICATIONS	
Network monitoring port	USB
Software and cabling included	USB cabling included, PowerAlert software available for FREE download at www.tripplite.com
WatchDog compatibility	Compatible with Tripp Lite's Watchdog system service to restore operation to locked equipment through soft reboot of application / OS or hard power off/on reboot of connected equipment - ideal for unattended kiosk applications
LINE / BATTERY TRANSFER	
Transfer time from line power to battery mode	2-4 milliseconds
Low voltage transfer to battery power	Switches to battery power as line voltage decreases to 99 volts or less. Resets to line power mode as line voltage increases to 104V or higher. Back panel potentiometer allows users to adjust brownout response to any voltage between 83 and the 99 volt factory preset

High voltage transfer to battery power	Switches to battery power as line voltage increases to 147V or higher. Resets to line power as line voltage drops to 143V or less
SPECIAL FEATURES	
Cold Start	Yes: Inverter can be "cold started" to enable temporary AC output during a power failure
Appearance	Attractive gray tower UPS
CERTIFICATIONS	
Certifications	Tested to UL1778 (USA), Tested to CSA (Canada), Class B (emissions), NOM (Mexico), FCC Part 68 / Industry Canada (telecommunications)
WARRANTY	
Product Warranty Period	2-year product warranty
Connected Equipment Coverage	\$150,000 connected equipment insurance (USA, Puerto Rico, and Canada only)
Optional Coverage	3-5 year warranties, plus next day and on-site warranty coverage available. Contact Tripp Lite for additional information.

Related Items

Extended Warranties		
WEXT3-INTERNET	3-Year Extended Warranty - For Internet Office Models	Qty: [optional]
WEXT5-INTERNET	5-Year Extended Warranty - For Internet Office Models	Qty: [optional]

Software		
WATCHDOGSW	WatchDog Service Monitoring / Reboot Software	Qty: [optional]

Surge Protectors		
DTEL2	Network Surge Suppressor - Essential protection for data and communication lines	Qty: [optional]
DNET1	Network Surge Suppressor - Essential protection for data and communication lines	Qty: [optional]
DCATV	Network Surge Suppressor - Essential protection for TV/VCR coaxial lines	Qty: [optional]

USB Hubs/Accessories		
U022-010	USB Cable - 10-ft. USB 2.0 AB Gold Device Cable	Qty: [optional]

Wallmount Bracket		
UPSWM	Wallmount Bracket and installation accessories (4 washers, 4 screws, 1 Velcro safety strap)	Qty: [optional]

More information, including related products, owner's manuals, and additional technical specifications, can be found online at www.tripplite.com/en/products/model.cfm?txtModelID=11.